



## Limited Warranty

### Animal and General Products

#### Warranty Details

QRRI, Inc. offers the following limited warranty on its roster of products. We warrant that each product meets the applicable specifications supplied by QRRI, Inc. and will be free from defects in material and workmanship at the time of shipment from QRRI, Inc. or an Authorized Selling Dealer or Distributor as detailed below from purchase date. If defects occur during the warranty period, QRRI, Inc. will, at its sole option and as customer's exclusive remedy, repair or replace the defective product at the applicable charge, provided that QRRI, Inc. is notified in writing within 10 days of the end of the warranty period or sooner. Any and all warranty claims must be approved in advance by QRRI, Inc., and no Authorized Selling Dealers or Distributors shall authorize any warranty, without the prior written approval and acceptance by QRRI, Inc. Proof of purchase must be accompanied with any written warranty claim. Warranty claims are to be submitted direct to QRRI, Inc. or through an Authorized Selling Dealer or Distributor. Non-payment of any open invoices voids all related product warranties described herein.

QRRI, Inc. reserves the right to have the defective product returned for warranty evaluation. This warranty covers the original purchaser of the product only. The warranty period covers from the original purchase date only and will not be extended as a result of product being replaced under warranty. Any defect as determined by QRRI, Inc. to be caused by customer's alteration, modification, negligence, improper installation or misuse is not covered by this warranty. This warranty applies to materials only and does not include delivery, labor, installation, disposal cost or any other costs involved with the removal and re-installation of specified products. Designs, data, and other technical information supplied by QRRI, Inc. is supplied "AS IS" and is not covered by this or any other warranty, unless otherwise stated in writing by QRRI, Inc.. QRRI, Inc. has no control over how its products and technology will be used by its customers. QRRI, Inc. does not make representations of warranties that those products or technologies will work in specific applications. In no event will QRRI, Inc. be liable for any damages or injuries caused by use of any QRRI, Inc. product or technology in any specific application or industry. In no event will QRRI, Inc. or its distributors, dealers, officers, or employees be held liable for any indirect, incidental, consequential or specific damages, including but not limited to lost profit, loss of use or other economic loss. In no event will QRRI, Inc.' liability under this warranty exceeds the amount paid by the customer for the product at issue. This warranty sets forth the entire liability of QRRI, Inc. with respect to the product warranted, except for any implied warranties which may arise under state law and any such implied warranties are hereby limited to the duration of this express warranty. Any and all incidental and/or consequential damages are hereby waived by the purchaser. This warranty shall not be extended, altered or varied unless in a written instrument executed by an authorized representative of QRRI, Inc.

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8525 DUNWOODY PL • SANDY SPRINGS, GA 30350-3330  
 TEL: (678) 832-6034 • FAX: (404) 581-5988

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Product	Limited Warranty Terms	Full Warranty	Prorated Warranty
1-pc. Rubber Flooring – All Models	5 Year Prorated	Year 1	Year 2-5 Prorated
Arena Footing (Crumb Rubber or Mulch Rubber)	Metal Free Only		
Aspinwall Natural Fiber Entrance Mats	1 Year	Year 1	
Custom Interlocking Rubber Flooring Components – All Models	10 Year Prorated	Years 1-5	Year 6-10 Prorated
Tru-Lite™ Interlocking Flooring	1 Year	Year 1	
Ring or Drainage Mats – All Models	3 Year Prorated	Year 1	Year 2-3 Prorated
Rolled Rubber Sport Flooring – FlexGard®	3 Year Prorated	Year 1	Year 2-3 Prorated
Rubber Edge Strips	3 Year Prorated	Year 1	Year 2-3 Prorated
Rubber Flooring – Full size Standard Interlocking Flooring	10 Year Prorated	Years 1-5	Year 6-10 Prorated
All Rubber Mats – ½”	3 Year Prorated	Year 1	Year 2-3 Prorated
All Rubber Mats – ¾”	10 Year Prorated	Year 1-5	Year 6-10 Prorated
All Rubber Pavers – 1” and 1 ¾”	3 Year Prorated	Year 1	Year 2-3 Prorated
All Rubber Rolls	3 Year Prorated	Year 1	Year 2-3 Prorated
Sealants, Silicones & Adhesives	Per Manufactures Warranty		
Stall Mats – ¾” – All Models (Straight Edge or Interlocking)	10 Year Prorated	Years 1-5	Year 6-10 Prorated
All Trailer Mats	5 Year Prorated	Year 1	Year 2-5 Prorated